

March 17, 2020

Re: COVID-19

The health and safety of our staff, customers, and visiting couriers is always a top of mind concern. Unprecedented is that concern, as the uncertainty and flux of the COVID-19 pandemic situation evolves daily.

We are closely monitoring the spread of COVID-19 and have implemented the best possible preventative measures within our facility to curb the transmission of the SARS-CoV-2 virus, strictly following the recommendations of the BC Centre for Disease Control and Public Health Agency of Canada.

All our staff have been advised to stay home at first display of any symptoms related to COVID-19, particularly fever, dry cough, sneezing, sore throat, or difficulty breathing.

We understand that our customers are grappling with the exact same concerns, and would expect are enacting similar measures of risk mitigation. This would include not sending symptomatic personnel to another facility, or to continue to work within your establishment.

We are all witnessing businesses across several sectors, needing to make very difficult decisions in the greater interest of public health. As such, we will closely monitor what the public health authorities recommend, and understand that additional measures may need to be taken as the situation evolves and progresses.

Any changes which would affect the timeliness of results, or our levels of service to our customers, would be communicated as soon as they are available.

The entire team here at FoodAssure, as always, appreciates the patience and support of our customers. Wishing all good health and stability during these trying times.

Sincerely,



Chris Piesik
FoodAssure Laboratory Ltd.